

CITY OF ARCADIA UTILITIES
 ELECTRIC – WATER - WASTEWATER
 203 W MAIN ST
 ARCADIA WI 54612

Account #
OFFICE USE ONLY

Residential Property

New Address / Forwarding Address

Service Address:

Owner Occupied Renter Occupied

Customer Information

Move In Date: / /

Last Name:	First Name:	Middle Initial:
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Phone #	Cell #
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Signature:	Date:
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Last Name:	First Name:	Middle Initial:
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Phone #	Cell #
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Signature:	Date:
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Previous Arcadia Address

Moved Out Date: / /

Address:

Owner Occupied Renter Occupied

- FOR OFFICE USE ONLY -

Date:	Initials:	Date Entered:	Initials:
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General Utility Service and Billing

Request to Start or End Utility Service: To start or end utility services, please call (608) 323-3359 ext. 23 at least 3 business days prior to the date you wish the changes to take effect.

Changes to Mailing Address: It is the customer's responsibility to ensure the City of Arcadia has the most current mailing address on file for the Utility billing. Please call or e-mail the City of Arcadia when updates are needed.

High Usage or Stopped Meters: Based on meter reading data, if the Utility notices usage has drastically changed (increased or decreased) as compared to historical usage information, steps will be taken to notify the customer of the issue providing information as to the steps they need to take.

Billing Statements

Monthly Billing Statements: Billing statements are typically mailed out the first week of the month and will be due 20 days from the billing date.

Late Payment Charges: If payment is not received within 20 days of issuance, late payment charges of 3%, but not less than \$.50, will be applied to each utility category.

For more information on Electric, Water & Wastewater rates, payment options, and more; visit www.cityofarcadiawi.com.